PURELUX FLOORING

WARRANTY INFOMATION

Thank you for choosing Purelux. Purelux Canada Floors Ins. is providing all our flooring products 30 years limited residential / 8 years light commercial.

WHAT IS NOT COVERED

This Limited Warranty does **not cover** the following items:

1. Any installation defect that was apparent or ascertainable at the time the work was completed but was not promptly reported to Purelux Canada Floors Inc.
2. Damage related to subsequent alterations, improper or abuse of the covered items by any person other than the independent contractor.
3. Damage resulting from fires, storms, electrical malfunctions, accidents, floods, sub-grade moisture conditions, leaks or acts of God.
4. Damage related to customer's failure to observe any instructions from the independent contractor and/or requirements of the manufacturer with respect to the product, including without limitation failure to control humidity and temperature levels within the home or apartment unit. SPC flooring should not be installed where they would be exposed to temperatures below - 10° C (14°F) or above 40° C (106° F). All products must acclimate to the normal room conditions in which they are being installed. Normal room conditions are defined.

as:

- Ambient air temperature between 15-30°C(60-85° F)
- Surface temperature between 15-30°C(60-85° F)
- Ambient RH (Relative Humidity) between 35%-60%
- Substrate must be dry: concrete-less than 85% RH (Relative Humidity), wood less than 14% moisture
- PH levels between 5 and 9

- All flooring products are required to achieve normal room conditions and fully supported for a period 24 hours prior to installation.

Storage should be horizontal, laying flat, not on end or on side, stack boxes no more than five high. Avoid storing flooring direct sunlight. Do not store on radiant in-floor heated areas. Flooring should be the last material installed on a project. Make sure all painting and drywall is done, doors and windows are installed, and HVAC system is installed and operating.

5. Subfloors must be flat, not to exceed undulations exceeding 4mm in 3m or 3mm in 2m, and no extra underlayment Grind high spots down and/or fill low spots with a quality cement patching compound. Allow patch to completely dry prior to installation. An uneven subfloor or extra underlayment will make the floor unstable and cause premature damage.

6. Approved Subfloors: It is the floor covering installers responsibility to ensure that subfloor conditions are suitable.

- Concrete subfloors must be fully cured, at least 60 days old, and should have at least 6-mil polly film between concrete and ground. Concrete shall have a minimum compressive strength of 3500 psi, Moisture may also be tested according to ASTM F 2170; Must not exceed 75% relative humidity (ASTM F-2170-09) and must not exceed 10lb MVER (ASTM F1869-10). pH levels must be between 5 and 9.
- Gypsum, properly prepared gypsum (minimum 3500 PSI). Must be dry based on gypsum manufacturer standards, maximum 85% RH (ASTM F2170-09).
- Underlayment grade plywood. Must be minimum 25mm total thickness, must be dry, less than 14% moisture content.
- Underlayment grade Orientated Strand Board (OSB) and Orientated Fiber Board (OFB), minimum 25mm thickness.

7. Radiant Heated Substrates: In-Floor hydronic (water) radiant heat is acceptable to install over providing the substrate never exceeds 30°C (85° F).

In-Floor radiant heated floors must be turned off to achieve a substrate temperature between 15 °C (60° F) and 30 °C (85° F) prior to, during and for 48 hours after the installation.

Warning: Floor warming systems, such as electric wire and heating mat systems work very well under the carpet, tile and stone. However, they are not approved to be placed directly underneath this vinyl flooring. It is best to install this flooring over embedded floor heating systems.

8. This product is approved for climate controlled indoor applications only.

Approved for use in:

- Residential applications (exclusions: heavy rolling traffic such as hospital beds or electric wheelchairs)
- Multi-Family applications (exclusions: heavy rolling traffic such as hospital beds or electric wheelchairs)
- Light Commercial applications: Light commercial is defined as light traffic commercial areas such as business offices and boutique shops

(Exclusions: heavy rolling traffic such as hospital beds or electric wheelchairs)

Not approved for use in:

• Areas of heavy rolling loads (such as: hospital beds, electric wheelchairs)

• Heavier traffic areas, entry foyers, or any area where food is prepared, or objects are rolled or

dragged around.

• Industrial Applications

9. Expansion Space:

Flooring expands and contracts with normal climate changes. This product must be allowed to freely float, to expand and contract monolithically.

• At all vertical surfaces in areas up to 40’x40’(12m x 12m), a 1/4” (10mm) expansion space is required.

• Undercut door jambs and other vertical surfaces to allow flooring to freely fit underneath.

• At vertical surfaces that will not be receiving wall base or other expansion trim (such as sliding glass doors); allow a minimum 8mm. expansion gap and caulk gap with a flexible caulking (Silicone).

• Do not fit flooring full or under compression.

Transition trim must be used:

• In areas exceeding 40'(12m) in length;40'(12m) in width, and/or 150 square meters.

• Between areas of uneven heating, where one areas temperature might be maintained

differently than an adjoining area.

• At doorways and sliding glass doorways, use an end cap square edge transition.

10. Protect all exposed edges of the flooring by installing wall molding and/or transition strips.

Make sure that no plank will be secured in any way to the subfloor.

• For wet areas such as bathrooms caulk the perimeter of the floor with a flexible silicone caulk.

• Protect the finished flooring from exposure to direct sunlight to reduce fading and thermal expansion.

• If other trades are working in the installation area, protect flooring with an approved breathable floor protection material such as a builder board or reinforced 60lb Kraft paper. Clean the floor thoroughly before laying the protection material to ensure that no debris is trapped underneath. DO NOT USE plastic film or other non-breathing.

• Always use chair pads under rolling caster chairs and chair leg protectors, minimum of 2.5cm diameter, under furniture legs.

11. Lasting beauty can be achieved through purchasing a quality floor covering and providing proper ongoing maintenance.

• Furniture should be moved onto the newly installed floor using an appliance hand truck over hardboard runways.

• Avoid exposure to long periods of direct sunlight. Close blinds or drapes during peak sunlight hours. Floor covering subjected to excessive heat and light is subject to thermal degradation. Use appropriate precautions to minimize potential effects on the floor covering.

• Oil or petroleum -based products can result in surface staining. Do not track asphalt-driveway, sealer or automobile-oil drips onto the flooring covering.

• Use non-staining mats. Rubber may discolor the floor.

• Frequently moved furniture should be equipped with felt pads to avoid scratching the floor. Heavy furniture and appliances should be equipped with non-staining large surface floor protectors.

• Furniture with castors or wheels must be easy swiveling, large surface non-staining and suitable for resilient floors. DO NOT use ball type castors as they can damage the floor.

• Use floor protectors under furniture.

• Use walk off mats at entrances to prevent dirt and grit from being tracked on to the floor.

• Sweep or vacuum the floor regularly to remove loose dirt. DO NOT use vacuums that use a beater bar or turn beater bar off. DO NOT use electric brooms with hard plastic bottoms with no padding.

• Clean up spills immediately.

• Damp mop as needed using clean water and a diluted floor cleaner. DO NOT use harsh cleaners or chemicals on the floor. DO NOT use abrasive scrubbing tools. DO NOT use detergents, abrasive cleaners or “mop and shine” products.

• Flooring may become slippery when wet. Allow time for the floor to dry after washing. Immediately wipe up wet areas from spills, foreign substances or wet feet.